

News Release



For Immediate Release

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General Star Adds Risk Management Hotline to A&E Program

Policyholders Now Have “On Demand” Access to A&E Consultant

Stamford, CT, October 11, 2012 ... General Star Management Company is pleased to announce the launch of its “Design Professionals Liability Hotline”. This new feature is the latest enhancement to General Star’s Architects & Engineers program, handled exclusively by program administrator Professional Coverage Managers, New York, NY. Underwritten by the Professional E&O Division, coverage is written by General Star Indemnity Company or General Star National Insurance Company. Both companies are rated A++ XV (Superior) by A.M. Best Company and carries an AA+ Insurance Financial Strength Rating from Standard & Poor's Corporation.

“We are delighted to provide our A&E professionals with a valuable new tool for the prevention and mitigation of new incidents which may ripen into claims,” said Al Roberts, 2nd VP and Professional E&O Underwriting Executive for General Star. “Engaging experts at the earliest conceivable opportunity is expected to significantly reduce the risk faced by our insured design professionals, whether the project is underway or still on the drawing board.”

The Hotline services consist of two main features: Pre-Claims Assistance and Contract Reviews.

Pre-claim assistance can be obtained by calling a dedicated toll-free number or via an Email address, in order to deliver quick access to a sounding board to discuss problems or an incident which has already occurred. Contract reviews will focus on five categories of “hot item” clauses typically found in A&E contracts.

In addition to these two main features, policyholders can access the Hotline for advice regarding risk management, claims handling, and responding to subpoenas.

In commenting further upon the new Hotline, Greg Diorio, SVP and COO of General Star, added: “We are pleased to add an innovative way to help our A&E professionals deal with the typical problems and concerns which confront them, and add the valuable advice of a trusted peer.”

For more information, please contact:

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General Star National Insurance Company is licensed in the District of Columbia, Puerto Rico and all states except Connecticut, where it is an eligible surplus lines insurer. General Star Indemnity Company is an eligible surplus lines insurer in the District of Columbia, Puerto Rico, the Virgin Islands and all states except Connecticut, where it operates as a licensed insurer. Insurance is placed with the General Star companies by licensed wholesale brokers and, for risks that qualify, by licensed surplus lines brokers.

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